



Have questions? We have answers!
Ready to party? Book now at 916.674.5000 or events@powerhousesc.org

When is the best time to book a birthday party?

Whenever you are ready! We recommended booking your party no less than a month in advance to ensure you can reserve your preferred date and time. Keep in mind spring and summer are our busiest times of year and spots fill up fast.

How do I reserve my date?

Give us a call at 916.674.5000. A nonrefundable \$50.00 deposit is required to reserve a date and the balance will be due 7 days prior to the party date. After booking you will receive an email confirmation from the Birthday Party Coordinator.

Can I visit before booking a party?

You are welcome to preview the exhibits and party room before booking. Please contact our Birthday Coordinator at events@powerhousesc.org to arrange a time.

What are the best ages for a Powerhouse birthday party?

Ages 2-11

What is provided in the party room?

Themed decorations, forks, spoons, knives, napkins, plates, cups, optional themed activity, and a Powerhouse staff member to facilitate your experience.

How many guests can be in the party room?

Up to 30 guests are included in every party package, anyone over the age of 2 counts as a guest. The maximum number of guests the party room can accommodate is 50. For every guest over the count of 30 there is an additional charge of \$5 per guest. Powerhouse requires at least one adult be present for every five children.

How early can I arrive to set up the party room?

Hosts may arrive 15 minutes before the scheduled party time to set up.

Can I bring my own decorations?

Yes, please let the Birthday Coordinator know in advance.

Can I bring food?

Yes. **Due to allergies, no peanuts or peanut products are allowed in the party room.** Food or drinks are not permitted in the exhibit hall or planetarium.

Do I have access to a refrigerator?

Yes. However, there is no access to a microwave, stove, oven, or sink.

Is admission to Powerhouse exhibits included?

Yes, your guests are welcome to enjoy the hands-on exhibits and other activities.

Is there parking?

Parking at the science center is free.

What is included in a private planetarium show?

A 25 minute show that explores the stars and planets you can see in the current night's sky with a special mention to the birthday child.

What is included in the dinosaur presentation?

A 25 minute exploration of the different types of dinosaurs and the time periods they roamed the earth. Guests will also have dinosaur exhibit time with lots of time for photos.

Can I reschedule my party date after I book?

Yes, you can reschedule your party at no cost.

What if I have to cancel?

If you cancel 7 days or more prior to the party date you will forfeit the \$50 deposit. There are no refunds for parties cancelled 6 days or less before the party date, even if full payment has been made.

The party is over and we loved it! Is it customary to tip?

Tipping your birthday party host is not required, but is welcomed.